



# Stubborn dirt: removal guide

The table below indicates which products to use in particular cases. In case of doubt, do not hesitate to contact your local retailer or the manufacturer for advice.

Type of mark	Varnished floors	Oiled floors
Local staining	Apply <b>Quick-Step Clean</b> to the stain Leave to soak in for a couple of minutes. Use a clean cloth, moistened with lukewarm water to remove the stain. Repeat the process if necessary.	Apply <b>Quick-Step Clean</b> to the stain Leave to soak in for a couple of minutes. Use a clean cloth, moistened with lukewarm water to remove the stain. Repeat the process if necessary.
Chocolate, grease, fruit juice, drinks, wine	Use warm water to which <b>Quick-Step Clean</b> has been added.	Use warm water to which <b>Quick-Step Clean</b> has been added.
Stripes from rubber or plastic ("scuff marks")	Wipe off with a dry cloth, then use <b>Quick-Step Clean</b> .	Wipe off with a dry cloth, then use <b>Quick-Step Clean</b> . If marks have really penetrated, you may need to sand and oil the floor.
Urine, blood, etc.	Remove as quickly as possible with a damp cloth. If dry: wipe mechanically using a dry cloth or cloth that has been slightly moistened with <b>Quick-Step Clean</b> .	Wipe off immediately with a dry cloth, then use <b>Quick-Step Clean</b> . If marks have really penetrated, you may need to sand and oil the floor.
Nail polish, shoe polish, lipstick, tar, etc.	Remove as fast as possible with a dry cloth or a cloth that is slightly moistened (with <b>Quick-Step Clean</b> ). Use methylated spirits or household solvent.	Wipe off immediately with a dry cloth, then use <b>Quick-Step Clean</b> . If marks have really penetrated, you may need to sand and oil the floor.
Scratches	See "tips & tricks"	See "tips & tricks". Minor scratches can be removed with <b>Quick-Step Oil Care</b> . Use <b>Quick-Step Maintenance oil</b> for older and damaged floors.
Dull-looking floor	<b>Quick-Step Clean</b>	<b>Quick-Step Oil Care</b> restores the floor's original look. Try to use once every four cleans.
Gouges/ deep scratches (damage caused by falling objects, such as a knife/ scissors)	<b>Quick-Step Repair Kit.</b> This kit which includes a melting knife, sanding pads and 7 wax blocks guarantees an invisible floor repair. Check our website <a href="http://www.quick-step.com">www.quick-step.com</a> for the matrix with the correct colour combination for your floor or the handy user-film on youtube.	<b>Quick-Step Repair Kit.</b> This kit which includes a melting knife, sanding pads and 7 wax blocks guarantees an invisible floor repair. Check our website <a href="http://www.quick-step.com">www.quick-step.com</a> for the matrix with the correct colour combination for your floor or the handy user-film on youtube.
		
Candle wax and chewing gum	Leave to harden, then gently scrape off.	Leave to harden, then gently scrape off.

## Tips & Tricks

- 1 Sand, stones, furniture, ... they can all cause scratches on your floor. It is important to take precautionary measures such as lifting furniture instead of dragging it and placing a mat/felt pads under office chairs or furniture.
- 2 Create a cleaning zone in rooms that are accessed from outdoors. Install a mat that is large enough and is cleaned regularly.
- 3 Use office chairs with soft wheels.
- 4 Always follow the instructions on the cleaning product. You are advised to choose products that are recommended by Quick-Step: this will guarantee perfect compatibility with Quick-Step parquet floors.

The use of accessories other than the Quick-Step accessories might cause damage to the Quick-Step floor. In such case the guarantee provided by Quick-Step will be void. We therefore advise to use only Quick-Step accessories as these have been especially designed and tested for the use with Quick-Step floor panels.

QUICK-STEP IS A QUALITY PRODUCT PRODUCED BY UNILIN BVBA, DIVISION FLOORING, BELGIUM. THE UNICLIC® SYSTEM IS INVENTED BY UNILIN. EU PATENT 0843 763 B1.

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**QUICK-STEP®**  
FLOOR DESIGNERS



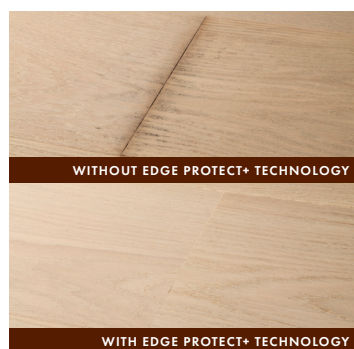
EN - UK - MAINTENANCE GUIDE

Going the extra mile for  
streak-free, easy maintenance!

**PARQUET**

MAINTENANCE GUIDE

# Enjoy your parquet floor worry-free thanks to its unique coating



## For extra protection against dirty edges and joints

Our oiled Parquet floors are equipped with Edge Protect+, a unique water repellent technology that prevents moisture from permeating the wood or soiling the joints. The transition between planks remains as new, even with intense cleaning.



## Cleaning your parquet floor is now easier than ever

Our lacquered Parquet floors are equipped with Surface & Edge Protect+, our latest moisture- and dirt-repelling technology. It prevents mud, spillage and dirt from getting stuck in the floor's texture and permeating the wood.

## Why Quick-Step® maintenance products?

**1** Our maintenance products have been **specifically developed for and tested on** Quick-Step parquet floors.  
**Fresh** and pleasant fragrance.

**2** The use of the correct maintenance products also maintains the **guarantee on your floor**.  
**No build-up of layers:** dirt and unhygienic residues are removed; the original character of the floor is retained.

**3** The **low pH value** guarantees that the top layer is not affected.  
**Easy and efficient.**  
Available from your **dealer or online** at [www.quick-step.com](http://www.quick-step.com).

## The range

### Varnished and oiled floors



Quick-Step®  
**CLEANING KIT**  
QSSPRAYKIT



Quick-Step®  
**CLEAN**  
1000 ml QSCLEANING1000  
2500 ml QSCLEANING2500

### Extra for oiled floors



Quick-Step®  
**OIL CARE**  
1000 ml QSWOILCARE1000



Quick-Step®  
**MAINTENANCE OIL**  
white QSWMAINTOILW  
transparent QSWMAINTOILN

## After installation: the first thorough cleaning after laying the floor

Your Quick-Step floor is ready for use when you buy it; you don't have to sand or wax it. Don't use any protective products, even if the packaging mentions that they are suitable for parquet floors. After installation, the floor will need a thorough clean.



### Follow these instructions:

1. Remove all coarse dirt with a soft broom and a dust pan
2. Clean the V-grooves with a special vacuum cleaner
3. Clean with a dry microfiber cloth as described in "dry maintenance"
4. Remove any stubborn dirt as indicated in the dirt removal guide (see rear of this maintenance guide)
5. Clean with slightly damp microfiber cloth as described in "Slightly damp maintenance"

# Streak-free cleaning, week after week

	LACQUERED FINISH	OILED FINISH
<b>1</b> Daily maintenance (dry)	Quick-Step® Clean	Quick-Step® Clean
<b>2</b> Regular maintenance (slightly damp)	Quick-Step® Clean	Quick-Step® Clean
<b>3</b> Regular maintenance (extra protection)	Quick-Step® Clean	Quick-Step® Oil Care
<b>4</b> Yearly maintenance (intensive restoration)	Quick-Step® Clean	Quick-Step® Maintenance oil

## **1** Daily maintenance for varnished and oiled floors: **QUICK-STEP® MICROFIBRE CLOTH**

A traditional vacuum cleaner is generally not used to clean parquet floors. Floors with a V-groove are the exception to the rule.

We recommend the Quick-Step microfibre cloth QSSPRAYMOP for regular maintenance.

This mop is designed for dry and slightly damp use. The special fibres have a high dirt-absorption capacity. They can take up the dirt easily.

Do not use impregnated disposable cloths. These often contain oily products that attract dust and they may leave stains on the floor.

## **2** Daily maintenance for varnished and oiled floors: **QUICK-STEP® CLEAN**

The frequency of slightly damp maintenance will depend on floor usage and accumulated dirt. Cleaning too often or too wet is unnecessary and can even permanently damage your floor.

1. Dilute 1 big pour in a 5-litre bucket of water.
2. Use a Microfibre cloth to clean your floor, when using the Spray Kit with our Quick-Step Mop, follow the instructions (2ml/half cap per full bucket/container of water).
3. Wipe the whole floor without lifting the microfibre mop.
4. Distribute the moisture evenly across the floor.
5. Never pour the bucket of solution across the floor.
6. Always wipe dry with a microfibre mop until no more moisture is visible on the floor.

## **3** Regular maintenance for oiled floors **QUICK-STEP® OIL CARE**

You can keep your oiled floor in perfect condition for many years by using Quick-Step Oil Care.

1. First clean the floor with the **Quick-Step Clean** product as described in "daily maintenance".
2. Make sure the floor is dry, dust-free and all stains are removed.
3. Dosing: Dilute 2 to max. 4 caps of **Quick-Step Oil Care** in water (use the cap on the bottle).
4. Then clean as described under "slightly damp maintenance"

- Protect your floor and prevent it drying and losing its gloss.
- Restore the original look and eliminate micro-scratches
- Delays the need for maintenance oil
- Easy, user-friendly and efficient
- **Use once every 4 "slightly damp" cleans**
- Walk on the floor right away!

## **4** Yearly maintenance for oiled floors **QUICK-STEP® MAINTENANCE OIL**

1. Check [www.quick-step.com](http://www.quick-step.com) to see which maintenance oil you need: white or transparent.
2. Clean the floor with **Quick-Step Clean** as described under "regular maintenance: slightly damp".
3. Make sure the floor is dry and free from dust and grease.
4. Apply maintenance oil in a very thin, even layer with a brush or cloth. Leave to soak in for a few minutes. Spread the oil using a polisher or wipe the surface with a clean, lint-free cloth.
5. Do not walk on the floor for the first 24 hours.
6. 1 l = +/- 75 m²

### **For damaged floors and for yearly maintenance.**

- Retains the floor's matte finish
- Repairs minor damage to the floor
- Nourishes the floor
- Low usage
- Low emissions
- Solvent-free